

Online
Conference Experience
Wednesday May 27th
Thursday May 28th

i | clean
2020

Hospital and Aged Care Cleaning **Disinfection & Infection Prevention Conference**



Saving lives through science based
cleaning and infection control

Endorsed By





i | clean 2020

Online Conference Experience

27th & 28th May

Join us at our inaugural iClean 2020 Conference as we hear from international experts Prof. Didier Pittet, Dr Ruth M. Carrico, Alexandra Peters, Fiona Nemetz and our very own Prof. Karen Vickery.

Now an Online event, being held on May 27th & 28th over 2 mornings, it is even easier for you to be a part of the future as science, practice and industry come together to build safer, cleaner and more manageable environments for our patients and residents.

This conference is endorsed by Clean Hospitals, an international stakeholder group led by Prof. Didier Pittet. Join us as the world's leaders in infection control, science and industry gather to collaborate, share and pioneer ways for professionals in healthcare cleaning to deliver higher levels of infection control and cleanliness within your facilities.

BE IMMERSED IN THE FUTURE

This online conference will inspire you and immerse you in an environment where stakeholders bringing global change to the outcomes of healthcare services will speak openly about how together we can make a measurable difference for our patients, residents and staff.

LEARN FROM THOSE AHEAD ON YOUR JOURNEY

Listen to the latest updates from our speakers as they work with their teams during the COVID-19 Pandemic. You will be able to ask questions in the chat room at the end of each scheduled session and attend a virtual group Q&A at the end of each day.

SEE THE LATEST CLEANING SYSTEMS

Between live sessions, take time to explore the online expo with the latest in new product innovations from around the world as key industry exhibitors showcase their best solutions and products.



KeynoteSpeaker



Prof Didier Pittet

MD, MS, CBE



- **Developed Clean Hands research**
- **Respected internationally**
- **Now developing Clean Hospitals International Group**

Prof Didier Pittet, MD, MS, OBE is Professor of Medicine, the Hospital Epidemiologist and Director of the Infection Control Programme and World Health Organization (WHO) Collaborating Centre on Patient Safety at the University of Geneva Hospitals and Faculty of Medicine, Geneva, Switzerland.

Professor Pittet is Lead Adviser of the first WHO Global Patient Safety Challenge "Clean Care is Safe Care" (2005-2017) and has been leading the WHO SAVE LIVES: Clean Your Hands campaign since 2009. Prof. Didier Pittet is sought after to present his academic findings at conferences and events internationally which allow infection control managers around the world to benefit from this work.

After the successful integration of the Clean Hands campaign over the last 20 years, Prof Pittet is now leading a Clean Hospitals task force in Europe where a group of international leaders are working together to create better cleaning procedures, training, auditing and management processes that will allow cleaning and infection control managers around the world to improve quality and outcomes.

WHY CLEAN HOSPITALS?

Clean Hospitals is a comprehensive network of international leaders and stakeholders from the public and private spheres, employing a trans-disciplinary, integrative and science-based approach to improving hospital environmental hygiene for the protection of patients, employees and the environment. This extended collaboration will initiate and support ongoing initiatives across the world to raise awareness and drive a focus in healthcare settings of the importance of a clean environment of care.

CLEAN HOSPITALS ACTION PLAN

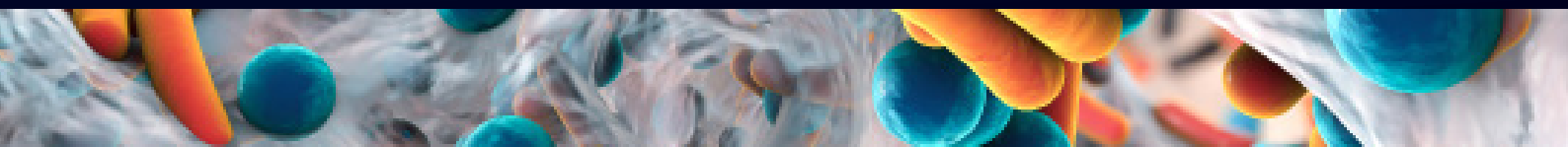
- Develop standardised guidelines for hospital cleaning
- Compile existing and publish new literature to demonstrate the impact of improved cleaning in healthcare settings and to support the use of best practices across geographic regions.
- Develop standardised guidelines for education and training programs across global healthcare providers including cleaning personnel certification.
- Ensure process of understanding in training: quality must become routine.
- Develop standardised operating procedures (SOP) for assessing quality of the cleaning performed.
- Raise the awareness of the Hospital Task Force and foster cooperation between private enterprises and public institutions.
- Build a solid business case for investing in cleaning services, taking into considering the cost and value of hospital cleaning and disinfection.

THE FUTURE OF INFECTION CONTROL IS IN OUR HANDS

During this session Prof. Pittet will share what worked in the development and implementation of the CLEAN HANDS campaign, and how following this format we plan on saving lives through CLEAN HOSPITALS.

Take this opportunity to learn from the best, get your staff excited about being part of this change, and take home tools that will help you develop CLEANER AND SAFER HOSPITALS and AGED CARE FACILITIES.

www.cleanhospitals.com



About the **Speakers**



Fiona Nemetz

MS, CHESP

System Director of EVS, Safety & Security at Northside Hospital, Atlanta

- **America's leading Environmental Services Manager**
- **Past President of AHE**
- **Passionate about staff and training**

Fiona Nemetz is the System Director of Environmental Services, Safety & Security, Parking and Emergency Management for Northside Hospital. Northside is a three Hospital System with over 900 licensed beds. Northside delivers more babies than any other health system in the US. In August 2019 her role will be expanding as Northside acquires another three-facility health system in the Atlanta market. Fiona's prior roles include leadership positions at Saint Joseph's Hospital and Hyatt Hotels with responsibility for Environmental Services and other support departments. Fiona shares a passion for Environmental Services with over 30 years of experience in both the hospitality and healthcare industries.

Most recently Fiona has focused on the development and implementation of an EVS staff Levels program to improve quality and retain talented EVS staff. Since the Levels program has been introduced staff turnover has reduced, quality indicators have increased, and infection rates have been lowered. Fiona holds a bachelor's degree in Hospitality Management and a master's degree in Healthcare Administration.



Dr Ruth Carrico

PhD, DNP, FNP-C, CIC, FSHEA

Professor, Division of Infectious Diseases, Global Health Centre
University of Louisville School of Medicine

- **Trained in healthcare epidemiology at the Centers for Disease Control and Prevention (CDC)**
- **Editor-in-Chief for the Journal of Refugee and Global Health**
- **Passionate about understanding the Clinical Environment of Care**

Ruth M. Carrico, PhD, DNP, APRN, is a Professor and Family Nurse Practitioner in the Division of Infectious Diseases, and Clinical Director of the Global Health Center Vaccine and International Travel at the University of Louisville School of Medicine in Kentucky. Dr. Carrico has received training specific for healthcare epidemiology at the Centers for Disease Control and Prevention (CDC) in conjunction with the Rollins School of Public Health at Emory University in Atlanta and SHEA.

She has authored and co-authored numerous peer reviewed manuscripts focusing on prevention of healthcare-associated infection and currently serves as the Editor-in-Chief for the Journal of Refugee and Global Health a Diamond level open access journal. Dr. Carrico assumed the role of President of the Kentucky Nurses Association and Board of Directors in 2019. In addition, she is a member of the Kentucky Coalition of Nurse Practitioners and Nurse Midwives, the Association for Professionals in Infection Control and Epidemiology (APIC), and the Society for Healthcare Epidemiology of America (SHEA).





Alexandra Peters

PhD, MA, BA

Lead, Research and Education Program Development at Clean Hospitals

- **Lead for Research and Educational Program Development**
- **Passionate about infection prevention and environmental hygiene**

Alexandra Peters is part of the University Hospitals of Geneva and World Health Organization (WHO) Collaborating Centre and is the lead for research and educational program development for Clean Hospitals, a global network dedicated to making hospitals safer through improved environmental hygiene. Clean Hospitals aims to raise awareness for the role the healthcare environment in respect to patient safety. The group's goal is to conduct and support academic research, promote inter-disciplinarity, change how healthcare institutions view environmental hygiene, and raise standards worldwide.

Based in Geneva, Alexandra also works in the infection control program and World Health organisation collaborating centre on patient safety and the University Hospitals of Geneva. She is passionate about infection prevention, environmental hygiene, human behaviour and the science of teaching.

Working closely with Prof. Didier Pittet, Alexandra presents cleaning and disinfection training in a simple, down to earth and relevant way.



Prof. Karen Vickery

BVSc (Hons) (USyd), MVSc (USyd), PhD (USyd), MASM.

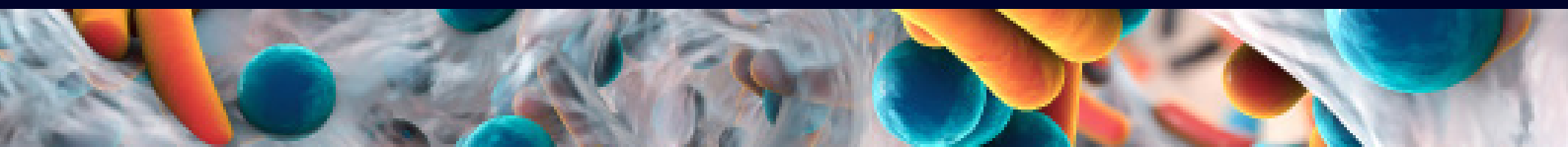
Scientific Director of the Surgical Infection Research Group, Macquarie University.

- **World Leader in Biofilm Research**
- **Passionate about infection control**

Professor Vickery is the Scientific Director of the Surgical Infection Research Group, and Vice-Chancellor Innovation Fellow at the Faculty of Medicine and Health Sciences, Macquarie University, Sydney Australia.

Professor Vickery has been at the forefront of research into detecting biofilm associated with breast implant failure, as well as endoscope and environmental surface decontamination failures. Her research aims to prevent Healthcare-Associated Infections by focusing on both surgical strategies for preventing biofilm infection of medical implants, treating biofilm infections of chronic wounds and strategies that improve instrument and environmental decontamination. Her expertise in decontamination has led to membership of expert advisory committees for the Australian Therapeutic Goods Administration (TGA), GENCA and Standards Australia.

Prof. Vickery will challenge your thinking and get you back to the basics of cleaning and disinfection.



KeynoteSessions

Day 1 May 27

Key Note **Session 1:** **Clean Hospitals and how the International Group can help you.**



Prof. Didier Pittet - Discover what Clean Hospitals is currently working on to help you implement best practice. Prof Pittet will outline progress to date and future plans for Clean Hospitals globally using strategy learnt from the Clean Hands and the 5 moments of hand hygiene campaign.

Key Note **Session 2:** **The Clinical Environment of Care.**



Dr Ruth Carrico - The Newest Patient. To run effective cleaning programs, the entire building [this new 'patient'] must be cared for with the same attention as the human patient. Ruth will unpack how to understand that the clinical environment is actually a live patient and needs to be treated as such.

Key Note **Session 3:** **Leading teams during crisis.**



Fiona Nemetz - This session will help those responsible for managing key teams in facility services during a crisis. Learn to manage your team through fast emerging changes that impact your entire facility services programs. Keep your staff feeling safe and enabled as frontline workers in infection control.

Key Note **Session 4:** **What COVID-19 is teaching us.**



Prof Didier Pittet - Hear from Professor Pittet on what he and his team have been discovering about COVID-19 during the current global pandemic and how we can use that data to wisely proceed forward into helping stop the spread of infections in our healthcare facilities.

Day 2 May 28

Key Note **Session 1:** **How to bring your whole Facility into one Infection Control System.**



Dr Ruth Carrico - The action of taking an in-depth scientific look at a facility will allow you to see your own facility with an objective view. Learn what areas of your facility might actually be harming the atmosphere and hygiene levels, allowing germs to breed and spread to patients, staff and visitors.

Key Note **Session 2:** **What science do we have to Prove our cleaning and disinfection is effective?**



Prof. Karen Vickery - This session will focus on what you can do now to validate the effectiveness of your cleaning programs and bring us back to some basic truths.

Key Note **Session 3:** **Fake News in Healthcare Environmental Hygiene**



Alexandra Peters - When Misinformation is brought into healthcare communication channels, the outcomes can be dangerous. Learn the right steps to identify, analyse and combat fake news with your workforce. Understand why fake news is so infectious and the true effect it has on healthcare worker compliance.

Key Note **Session 4:** **How can we manage COVID-19 in positive way?**

Key Speaker Panel Discussion - This 30 minute session opens up discussion with all our key speakers. Your most important questions will be answered as we focus on how our global healthcare services can get through this current crisis.



ExchangeElectives

Our Exchange Electives will allow delegates to attend a selection of sessions from our key and guest speakers, each covering a different aspect of key fields within healthcare cleaning and infection control. Check online for session updates as more electives will be added closer to the conference start date to allow for the changing needs coming out of the COVID-19 crisis.

Day 1

Exchange Elective 1 Fiona Nemetz

Practical steps for leading teams



- For anyone responsible for managing key teams in facility services, this session will be full of practical ways you can take your staff from just turning up to work, to being engaged in their daily work and build personal ownership of their role within your team.

Exchange Elective 2 Hilton Field

Digital Management of Healthcare Cleaning



- This session will showcase the benefits of moving cleaning services to a fully digital management solution that uses real time technology to manage cleaning and disinfection across multiple facilities.

Exchange Elective 3 Bill Bassett

What insights are we learning from Digital Cleaning Data?



- Taking advantage of digital cleaning management tools, learn what data is showing us about how successful cleaning programs are run. Compare information gathered by multi-sites and see where the inefficiencies and gaps are in certain cleaning programs.

Day 2

Exchange Elective 1 Sophie Bassett

Continuous Improvement Auditing



- This session is designed to take your essential auditing expectations beyond compliance and to develop a nurturing and continuous improvement culture in your health and aged care teams.

Exchange Elective 2 Bill Bassett

Saving healthcare workers lives during a Pandemic



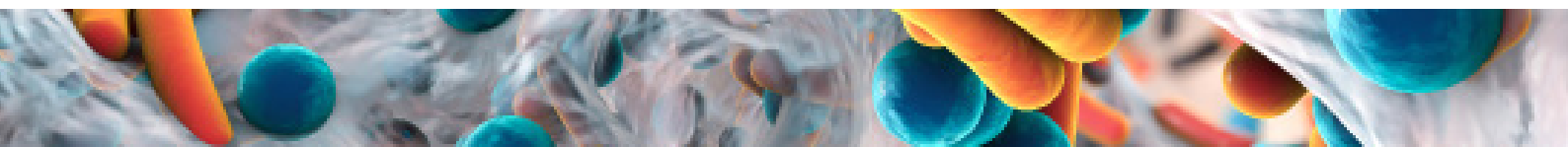
- In today's world we are required to again lift the standard and find ways to increase cleaning and disinfection efficacy while at the same time making it safer, easier and more efficient. This session will show you the latest disposable disinfection programs and how you can implement them into your facility.

Exchange Elective 3 Fiona Nemetz

Motivating staff to stay on the Frontline



- As fear and uncertainty move through our teams, what information and encouragement can you use to motivate your staff to stay working on the front line? This session will deliver practical steps you can implement now to ensure the effectiveness of your team.



WhyAttend

iClean 2020 is an Online Conference for healthcare leaders and those wanting to find out about the latest advances in evidence based cleaning programs. In these highly uncertain times, we are excited to offer the opportunity for you to connect with other leaders in the Healthcare MANAGEMENT SPACE and those on the forefront of HOSPITAL and AGED CARE cleaning.

Join us for a unique conference experience as together we learn from the world leaders in infection control, and allow many opportunities for online chat discussions between delegates and speakers.

Throughout this two day online event, delegates will connect with other like-minded people who are passionate about creating the highest level of care for their patients/residents and who are looking for innovative ways to improve the infection control process and education for their staff.

You can join this important conference direct to your work space, home or meeting room. Receive teaching from leaders who are influencing a global audience and leave with ideas and practical methods to implement change immediately to your area of oversight.



Hear from the world's best infection control leaders as they present and discuss Future Environmental Disinfection challenges.



Learn how your facility is actually a living organism and needs to be managed and cleaned in a similar way to your other living patients or residents.



Listen to leading Environmental Services Managers as they share what they have done to achieve world class results.



Hear what the Clean Hospitals international group is about and how their research and programs can help you achieve your goals.

Choose from a range of Exchange Elective sessions and use the online chat feature to ask your most important questions.

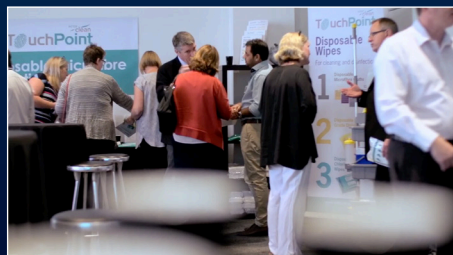
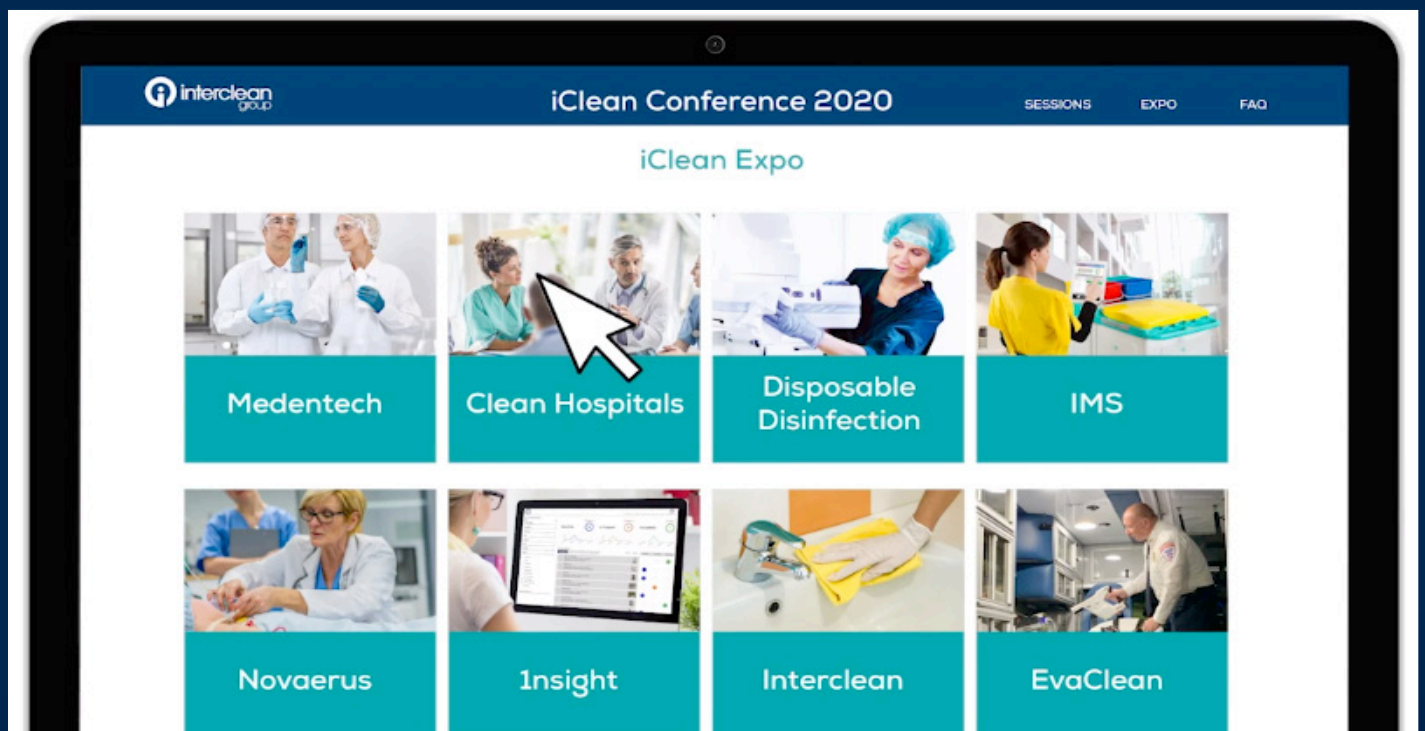
i | clean
2020



Exhibition

Visit the online iClean 2020 exhibition space to see the latest advancements in cleaning technology, equipment and infection control systems from world leading suppliers.

Throughout the breaks, this exciting feature is where our exhibitors will have demonstrations and resources available on new products, equipment and technology that are pertinent to bringing the highest level of hygienic cleaning to healthcare facilities.



Conference Agenda

DAY 1: KEYNOTE SPEAKERS

9:00	Key Note 1	Prof. Didier Pittet	Clean Hospitals and how the international group can help you
9:40	Key Note 2	Dr Ruth Carrico	The clinical environment of care
10:20	Session Break	Exhibition Opens	
10:40	Key Note 3	Fiona Nemetz	Leading teams during crisis
11:20	Key Note 4	Prof. Didier Pittet	What COVID-19 is teachig us
12:00	END OF LIVE KEY NOTE SESSIONS DAY 1	Exhibition Opens	

EXCHANGE ELECTIVES Day 1

12:00	Session 1	Fiona Nemetz	Practical steps for leading teams
	Session 2	Hilton Field	Digital management of healthcare cleaning
	Session 3	Bill Bassett	What insights are we learning from digital cleaning data?
	Session 4	Jason Quick	Using continuous improvement data to streamline processes

DAY 2: KEYNOTE SPEAKERS

9:00	Key Note 1	Dr Ruth Carrico	How to Bring your whole facility into one infection control system
9:40	Key Note 2	Prof. Karen Vickery	What science to we have to prove our cleaning and disinfection is effective?
10:20	Session Break	Exhibition Opens	
10:40	Key Note 3	Alexandra Peters	Fake news in healthcare environmental hygiene
11:20	Key Note 4	Key Speaker Group	How can we manage COVID-19 in a positive way?
12:00	END OF LIVE KEY NOTE SESSIONS DAY 2	Exhibition Opens	

EXCHANGE ELECTIVES Day 2

12:00	Session 1	Sophie Bassett	Continuous Improvement Auditing
	Session 2	Bill Bassett	Saving healthcare workers lives during a pandemic
	Session 3	Fiona Nemetz	Motivating staff to stay on the front line
	Session 4	Clean Hospitals Group	The importance of global group collaboration



Pricing & Registration **Details**

The iClean 2020 Health and Aged Care Cleaning Conference is recommended for anyone operating within the fields of healthcare facility management, infection control or facility cleaning services.

Delegate Pricing

Who should attend:

- Infection Prevention and Control Professionals
- Hospital & Aged Care Managers
- Government Representatives
- Environmental Services Managers
- Cleaning Supervisors
- Hotel Services Managers
- Healthcare Cleaning Contractors
- Infection Prevention Consultants
- Healthcare Cleaning Consultants

On May 27th & 28th over 2 mornings, it is now even easier for you to be a part of the future as science, practice and industry come together to build safer, cleaner and healthier environments for our patients, residents and staff.

We look forward to you join us online at iClean 2020 as we pioneer together to overcome HOSPITAL AND AGED CARE infection prevention challenges.

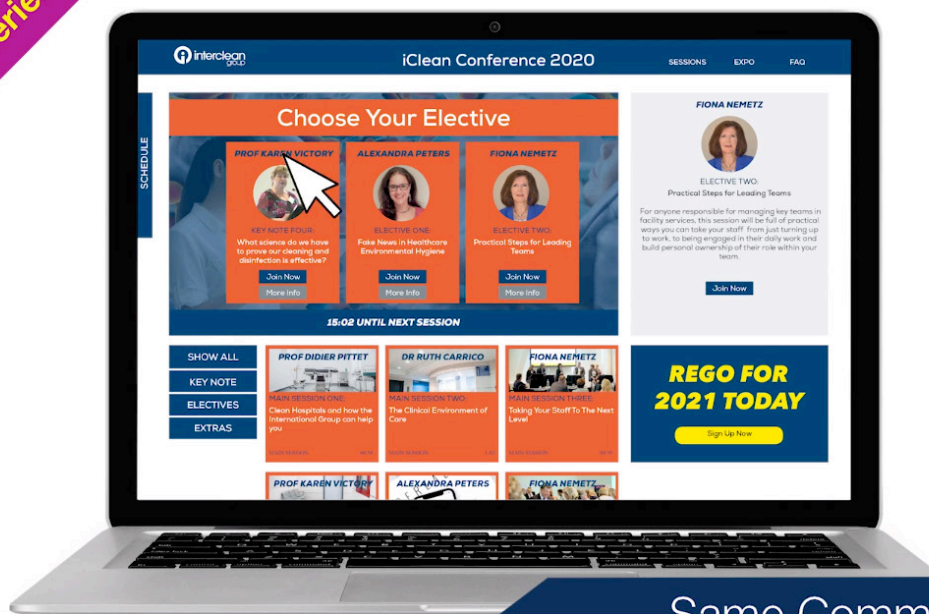
\$249
Per Login

Having this important conference now available Online, you can be a part of it direct from your work space, home or meeting room. There is no limit to how many logins you can purchase to accommodate your team if they are based over multiple locations.

For more information on iClean 2020, please call the events team on 02 98387740 or visit the iClean Conference website.

Register online at
www.icleanconference.com.au

Online
Conference Experience



Same Community
Now Online

i | clean 2020

